FareShare

Job Description – Systems Developer

Reporting to: Systems & Support Manager
Location: Sheffield
Type of work: Office Based
Employment type: Full Time, 1 Year fixed term Contract
Hours: 35 hours per week
Salary: £21,000 - £28,000

About FareShare

FareShare now operates 21 Regional Centres around the UK. The majority of these are run by local charitable organisations we call our Delivery Partners. This enables us to be a UK-wide organisation yet also think and behave with local concerns at the heart of our actions. We support 9,653 local charities and groups – our Community Food Members. Over the past year 16,992 tonnes of food were redistributed by FareShare Regional Centres nationwide, feeding 772,000 people every week. We operate across 1,500 towns, cities and villages and we save UK charities and community groups more than £28 million each year.

Hunger is a growing issue in the UK and while there is surplus food that is otherwise going to waste, we believe that this food should be used to feed people first. Demand far outstrips supply.

About FareShare Go

FareShare and the Irish social enterprise FoodCloud have been working together since 2016 in a partnership designed to help UK retailers address the issue of edible surplus food they may have within their stores.   This innovative partnership, known as FareShare Go, brings together a technology platform and FareShare's knowledge of the UK charity food redistribution market. Using this App we are connecting charities with edible surplus foods.   Initially this scheme has been working with Tesco, with a view to roll this service out to all retailers across the UK & Ireland in the longer term.

Since launching the scheme last year we have already connected over 7,500 charities with over 2,700 stores.

FareShare's Strategy & Vision

Vision: We have the vision of a UK where "No good food goes to waste".

Mission: To use surplus, fit for consumption, food to feed those who are vulnerable in the UK by supporting front line charitable organisations that tackle the cause and not just the symptoms of food poverty.

Our Purpose: We are doers. We are a community. We change lives.

Our Values: **Passion** – for our cause and the challenge that lies ahead
Ambition – to go the extra mile and drive the change that must happen
Respect – for ourselves, each other, our volunteers, our partners and our beneficiaries
Collaboration – it's only by working with others that we can be stronger
Focus – on providing the best service possible so that we deliver and achieve the most for our clients/customers.

The Role

At FareShare we build relationships with thousands of charities and community groups, and support them with surplus food. When there's an opportunity to do more, the Information Centre lends a hand to create or improve the tools to do the job.

You will help the Information Centre identify time-consuming internal processes and build solutions that are reliable and scalable enough to work across all of FareShare. You listen to and translate needs into high-level technical specifications, design and develop systems and consult with leaders across FareShare to ensure smooth implementations. Whether handling large system rollouts or making small tweaks that make a big difference, you help FareShare improve and work more efficiently.

As a Systems Developer, you'll work within the Information Centre and help perform full-lifecycle development primarily on FareShare's Salesforce environment. You'll be responsible for Customer Relationship Management product enhancements and fixes based on requirements gathered from internal stakeholders to address their Salesforce-related needs. You will also be relied upon to integrate Salesforce with other applications and systems in addition to performing system administrator tasks as well.

FareShare believes that no good food should go to waste, and it is your job within the Information Centre to support a passionate team to achieve this. Whether finding new ways to understand and facilitate great relationships, proactively anticipating emergent business needs and creating the tools needed, or reflecting on what we have learnt so far, our team is enabling FareShare to achieve great things through technology.

FareShare aims to be an equal opportunity employer

Person Specification

Analysis & Leadership
Work within the Information Centre to build ambitious solutions for a diverse and rapidly growing team. Work closely with internal product owners to review business requirements, provide analysis, estimation/scope of effort involved and shape the development of FareShare's Customer Relationship Management product.

Collaborate across all teams to prioritise new Salesforce and other system features and fixes. Translate high-level business and user requirements into functional/technical requirements for design and development.

Data & Tools
Act as the technical expert for all things SalesForce.

Undertake the development, testing and delivery of Salesforce components, Visualforce, Apex, lightning components. Participate in system testing efforts, ensuring that issues are identified, tracked and reported on and resolved. Work with the Data Coordinator and external customers to curate and manage the quality of data.

Skills & Culture
Be passionate about the use of the solutions you create, and bring that out in others across the team. Foster positive change, new ways of working and a solid understanding of best practice in using FareShare's Customer Relationship Management systems

Essential Criteria

● Degree educated in Computer Science or related field, or equivalent experience.
● 2 years of coordinating complex technical projects.

Desirable Criteria

● SFDC Administrator & Developer certification
● 1 year of administrator/developer experience with SalesForce (Apex, Force.com, APIs, Web Services and Community)
● Experience with SQL, tables, queries and triggers.
● Experience with front-end languages (VisualForce, Lightning, Javascript, HTML5, CSS)
● Strong verbal and written communication skills, able to identify, articulate and solve problems.
● Ability to work closely within a multi-disciplined agile team, create links across departments and share best practices throughout a national programme.
● Strong technical knowledge of salesforce releases, paired with a solid grounding in data protection, security and established policy.