

FareShare

Job Description - Logistics and Equipment Lead

Reporting to:	Food Supply and Systems Manager
Location:	Deptford London with some travel within the UK
Contract:	Fixed Term until end of March 2020
Hours:	35 hours
Salary:	£27,000 to 30,000 pro rata

About FareShare

FareShare now operates 21 Regional Centres around the UK. The majority of these are run by local charitable organisations we call our Delivery Partners. This enables us to be a UK-wide organisation yet also think and behave with local concerns at the heart of our actions. We support 9,653 local charities and groups - our Community Food Members. Over the past year 16,992 tonnes of food were redistributed by FareShare Regional Centres nationwide, feeding 772,000 people every week. We operate across 1,500 towns, cities and villages and we save UK charities and community groups more than £28 million each year.

Hunger is a growing issue in the UK and while there is surplus food that is otherwise going to waste, we believe that this food should be used to feed people first. Demand far outstrips supply.

FareShare's Strategy & Vision

Vision: We have the vision of a UK where “No good food goes to waste”.

Mission: To use surplus, fit for consumption, food to feed those who are vulnerable in the UK by supporting front line charitable organisations that tackle the cause and not just the symptoms of food poverty.

Our Purpose: We are doers. We are a community. We change lives.

Our Values: **Passion** - for our cause and the challenge that lies ahead

Ambition - to go the extra mile and drive the change that must happen

Respect - for ourselves, each other, our volunteers, our partners and our beneficiaries

Collaboration - it's only by working with others that we can be stronger

Focus - on providing the best service possible so that we deliver and achieve the most for our clients/customers.

FareShare aims to be an equal opportunity employer



The role

This is an exciting new role at FareShare to push our inbound logistics operation to the next level. FareShare is experiencing fast volume growth and as such needs to manage our transport efficiently. This role will help develop our logistics strategy, identifying opportunities to streamline our transport and logistics operations to find the most efficient routes to distribute food to our network in a timely, cost effective way, whilst still ensuring a fair distribution of food to our network of 23 Regional Centres.

The post holder will have opportunities to work closely with leading transport and logistics providers and act as the relationship lead, progressing our relationships with the haulage industry to help us achieve our goals and at the same time dovetailing national with local transport solutions.

This role will also be critical to enabling FareShare to distribute more surplus food through the efficient management of equipment. Many foods are distributed in multi-use returnable equipment e.g. trays, roll cages etc. As our volumes grow it is important that our food partners have confidence that we will manage their equipment responsibly. This role will further develop our approach to ensure that we have appropriate systems and processes in place to receive and return any equipment received from our food partners.

We are looking for someone with experience of the logistics and transport industry, ideally in the food industry, who is innovative and analytical and enjoys coming up with new solutions. This is also a great opportunity for someone who also enjoys relationship management and working with partners to achieve joint goals. This is a new position within FareShare, the post holder will enjoy autonomy but also opportunities to work closely with other departments and our network of Regional Centres. The role is initially externally funded for a fixed term but if successful we will look to secure further funding if possible.

Main areas of responsibility

Logistics systems

- Identify opportunities to streamline our logistics operations, to identify cost savings, redistribute product more quickly or reduce our food miles
- Work with the Food Coordination Team to identify optimum transport solutions according to circumstance
- Expand our capacity to store and distribute ambient and frozen foods
- Support the expansion of our regional food sourcing and logistics models
- Work closely with the finance team and other members of the Food Team to manage budgets and financial reporting
- Build up database of food partner haulier relationships to build our understanding and identify logistics efficiencies

Relationship Management

- Act as the relationship lead for existing haulier and equipment management relationships
- Work with existing partners to ensure good levels of service provision and opportunities for cost reduction
- Identify any process issues to be resolved to support accurate and safe receipt and handling of food
- Identify new potential relationships with hauliers, including identifying key contacts and driving progress through face to face meetings
- Work with logistics companies to identify opportunities for any surplus in their own operations

Equipment Manager

- Manage a project to enable FareShare to count, receive and return retail equipment such as trays, dollies and cages
- Work closely with the Operations Team to establish policies and best practice around receiving, storing, and returning equipment for our Regional Centres
- Work closely with the Commercial Managers on progressing opportunities to receive food in trays from across the food industry
- The post holder may be required to support other projects from time to time

Person Specification

As an employer committed to Equal Opportunities, we will assess applications in line with these criteria that we consider either as being essential or desirable in this role.

Skills

- High levels of motivation, drive and tenacity in order to push forwards progress in new areas
- Strategic and able to piece together smaller initiatives into a bigger picture
- Good problem solving ability using logical, pragmatic and evidence based approaches
- Ability to develop excellent working relationships, including great communication and presentation skills
- A great team player, since this role will require working closely with many different teams
- Good organisational skills and ability to keep plates spinning whilst keeping a focus on longer term activities
- Able to work under own initiative and own steam

- Analytical with an ability to analyse data and build reports is an advantage, to be able to learn from and report on various initiatives
- Able to present FareShare professionally with pride and act as an ambassador
- Proactive in suggesting process improvements or creative solutions to challenges
- Financially literate able to work within a budget
- IT literate with good standard of excel, word and PowerPoint

Experience

- Experience of working within transport and logistics sector for a minimum of 2 years, preferably within the food industry, is essential
- Experience of managing projects is highly desirable
- Experience of account management is highlight desirable, including giving presentations
- Knowledge of and interest in Sustainable Development, Corporate Social Responsibility and experience of its application within the business environment

Competencies and behaviours

- Good oral and written communication skills
- An understanding of, and passion for, the mission and values of FareShare
- Able to demonstrate respect for work colleagues and FareShare beneficiaries
- A positive and “can-do” attitude