

Collection/Delivery Driver & Warehouse Operative

FareShare London



Reporting to:	FareShare London Warehouse Manager
Location:	Driving across the London Region, warehouse based in Deptford
Duration:	Fixed term until June 2020 (6 months)
Operating Hours:	Monday - Saturday, 08:00 - 18:00 Flexibility to provide cover for planned & ad-hoc absences as well as Public and Bank Holidays is required
Shift Pattern:	35 hours per week There is scope to discuss the shift pattern at interview
Salary:	£19,565 per annum based on 35 hr working week

About FareShare

FareShare now operates 23 warehouses around the UK. We support over 10,000 charities and groups - our Community Food Members and Associates. Over the past year more than 20,000 tonnes of food were redistributed by FareShare nationwide, feeding nearly 900,000 people every week. We operate across 1,900 towns, cities and villages and we save UK charities and community groups more than £33 million each year.

Hunger is a growing issue in the UK and while there is surplus food that is otherwise going to waste, we believe that this food should be used to feed people first. Demand far outstrips supply. More information can be found on our website www.fareshare.org.uk.

Purpose of the role

This role is about so much more than just driving: it's about sharing the FareShare mission that "no good food should go to waste". Your work will make sure that quality surplus food is helping feed people in need.

As a collection & delivery driver for FareShare London you will collect food from our food partners across the London region, bounded by the M25, as well as deliver food from our Regional Centre based in Deptford, to our charity members. You will be the face of FareShare, being a regular point of contact with our local food partners, as well as our diverse range of member charities receiving food. You will also act as a host for volunteers who may join you as van assistants.

When you're not out on the road you'll be based in our Regional Centre, supporting the rest of the team in the warehouse to make sure food orders are picked and packed correctly, and providing great customer service to those members coming to collect their food.

Main responsibilities

Before you leave the FareShare Regional Centre based warehouse you'll:

- Load the van where required and check your van for roadworthiness
- Understand the schedule and route that has been planned and calculated for you
- Look the part in your uniform, ready to meet our food partners and charities when you collect or deliver food
- Meet and greet your van team, where required, and ensure they are ready to join you for the selected route

On the road you will be representing FareShare and so you'll:

- Drive safely, responsibly and within the law
- Ensure deliveries and collections are done on time
- Be courteous to all road users

In the van you may be joined by volunteers wanting to support the FareShare mission to ensure no good food goes to waste. Representing FareShare you'll:

- Get to know your van team and respond to questions about FareShare's mission, the planned activities for the day, the food partners and charities you are to meet
- Be courteous and demonstrate FareShare's equality and diversity policy
- Take responsibility for the safety of volunteers who join you

At our food partners and charities you'll:

- Greet the food partner or charity with a smile and get to know them by name
- Take care of the food you are collecting or delivering as if it were your own
- Complete all relevant paperwork and checks to ensure the safety of the food delivered or collected

On return to the FareShare Regional Centre based warehouse you'll:

- Unload and clean the van ready for the next driver
- Report any incidents that may affect the vans roadworthiness
- Complete all paperwork relevant to the food collected or delivered
- Support the rest of the team in the warehouse to get food orders ready for the following day

In the warehouse you'll:

- Assist the warehouse team picking orders ready for the next day deliveries
- Get involved with sorting food ready for the next day's deliveries
- Support the warehouse team with other duties as required to ensure no good food goes to waste

Like the supply of surplus food to FareShare no two shifts are the same. For most of the day you will be autonomous, collecting and delivering food, but with the support of a staff team in FareShare Regional Centre as needed.

At all times you will ensure that you are following FareShare's Health & Safety and Food Safety standards protocols to consistently ensure safe collection and delivery of the food.

Ideal candidate

	Essential	Desirable
Qualifications	<ul style="list-style-type: none">• Driver age at least 21 years• Have held a full UK / EU / EEA driving licence for one year minimum with no more than 3 penalty points• Eligibility to work in UK• Commitment to gain Level 2 Food Safety Qualification	<ul style="list-style-type: none">• Have held a full UK / EU / EEA driving licence for three years minimum with no more than 3 penalty points• Level 2 Food Safety Qualification

Experience & Knowledge	<ul style="list-style-type: none"> • Experience of driving in the London within M25 • Experience of using Sat Nav to navigate & plan routes • Experience of working on own initiative, able to manage own workload and prioritise tasks to meet objectives • Experience of working in a team with evidence of demonstrating a flexible approach to team working 	<ul style="list-style-type: none"> • Experience of driving vans / medium sized vehicles • Experience of multi-drop deliveries • Experience of working within a food distribution and/or warehousing operation • Experience of working with people who may have additional support needs
Skills, Abilities and Attributes	<ul style="list-style-type: none"> • Safe and courteous driver • Personable with a good sense of humour and excellent communication skills • Able to take initiative and use common sense • Can stay clam under pressure • Team player willing to adopt a flexible approach to daily tasks and activities • Commitment to FareShare's Equality & Diversity ethos 	

Application Process

If this sounds like you we can't wait to hear from you.

As part of the recruitment process a background check to verify your identity and a Disclosure Barring Service check will be carried out.

Please send in your CV and equal opportunities form send along with a personal statement explaining why you are a suitable candidate for the role and return to recruitment@fareshare.org.uk.

recruitment@fareshare.org.uk

Additional Information

Interviews will take place on the 9th, 16th and 23rd January 2020 and also February 2020 (Dates in February to be confirmed)

Package description

Help us to feed people first

FareShare London is responsible for FareShare's mission within the London Region. As the face of FareShare in FareShare London our people are our greatest asset. Our staff team is supported by hundreds of volunteers who freely give up their time to support our mission to ensure no good food goes to waste. We call our volunteers our Food Heroes but our staff are no less important as they provide the backbone of our services. By joining the staff team you will get the opportunity to meet and talk to different people every day, in the warehouse, on the vans, at your collections and deliveries. Your work will be helping making a difference to people's lives across the London. The variety of people you will

meet and the impact FareShare food has is why we believe working for FareShare is one of the most rewarding places to join.

We are looking for friendly and helpful drivers who want to be part of our mission and know the importance of safe driving.

FareShare is a great place to work with a range of benefits, rewards and development opportunities. You'll have access to:

- Competitive rates of pay
- Pension
- Childcare vouchers
- Perkbox
- Travelcard loans
- Various shift patterns available
- Training and development to support your role
- Opportunity to get involved in a wide variety of activities throughout the year

The issues we tackle:

- 8.4 million people in the UK, the equivalent of entire population of London, are struggling to afford to eat. (Food and Agriculture Organization of the United Nations)
- At the same time the amount of food being wasted in the UK supply chain is 1.9 million tonnes, of which 270,000 tonnes of surplus food could be redistributed to feed people each year. (WRAP)

You will be joining FareShare London at an exciting time. Last year we saved over 743 tonnes of good surplus food from right across the food supply chain and redistributed it to almost 200 charities and community groups - enough for 1,753,337 million meals.

We are looking to significantly expand our reach, providing our nationally sourced food to many more charities across the London. We are also looking to collect and redistribute more of the food we are offered each day from suppliers based within the Region.

Find us on Facebook: search '**FareShare**' or follow us on twitter: **@FareShareUK**