

## **FareShare**

# Job Description - Transport and Logistics Manager

**Reporting to:** Senior Programme Manager

**Location:** Flexible, UK wide (home based with some travel)

**Contract:** 12 Month Fixed Term with potential to extend/ become permanent

**Hours:** 35 Hours Full Time

Salary: up to £36,800

#### **About FareShare**

FareShare is the UK's national network of charitable food redistributors, made up of 18 independent organisations. Together, we take good quality surplus food from right across the food industry and get it to almost 11,000 frontline charities and community groups. During 2020, we redistributed 113 million meals through our FareShare Regional Centres and our retail surplus model FareShare Go, reaching over 1 million people.

Hunger is a growing issue in the UK and while there is surplus food that is otherwise going to waste, we believe that this food should be used to feed people first.

The COVID19 pandemic has shone a spotlight on the issue of food insecurity in the UK and with it, FareShare's ability to get food to vulnerable communities nationwide. We are fortunate to benefit from the support of major retailers, the media, sports ambassadors and a groundswell of public engagement. As a result, there has never been a more exciting time to join an organisation at the heart of public consciousness.

## FareShare's Strategy & Vision

**Vision**: We have the vision of a UK where "No good food goes to waste".

**Mission**: To use surplus, fit for consumption, food to feed those who are vulnerable in the UK by supporting front line charitable organisations that tackle the cause and not just the symptoms of food poverty.

Our Purpose: We are doers. We are a community. We change lives.

Our Values: Passion - for our cause and the challenge that lies ahead

**Ambition** - to go the extra mile and drive the change that must happen **Respect** - for ourselves, each other, our volunteers, our partners and our

beneficiaries

**Collaboration** - it's only by working with others that we can be stronger **Focus** - on providing the best service possible so that we deliver and

achieve the most for our clients/customers.





#### The role

This is an exciting new role at FareShare to take our logistics operation to the next level. FareShare is experiencing fast volume growth and as such needs to manage our transport efficiently. This role will help develop our logistics strategy, identifying opportunities to streamline our transport operations to find the most efficient routes to distribute food to our network in a timely, cost effective way, whilst still ensuring a fair distribution of food to our network of 23 Regional Partners.

The post holder will have opportunities to work closely with leading transport and logistics providers and act as the relationship lead, progressing our relationships with the haulage industry to help us achieve our goals and at the same time dovetailing national with local transport solutions.

We are looking for someone with experience of the logistics and transport industry, ideally in the food industry, who is innovative and analytical and enjoys coming up with new solutions. This is also a great opportunity for someone who also enjoys relationship management and working with partners to achieve joint goals. This is a new position within FareShare, the post holder will also have opportunities to work closely with other departments and our network of Regional Centres.

## Main areas of responsibility

#### Logistics systems & processes

- Identify opportunities to streamline our logistics operations and processes, to identify efficiencies and cost savings, redistribute product more quickly or reduce our food miles
- Work with the Supply Chain and Logistics Team, Food Team and Network to identify optimum transport solutions according to circumstance
- Work closely with the finance team to ensure haulier invoices are processed in a timely manner and charged to appropriate budget codes, work with finance team to track expenditure and financial reporting escalating issues to Senior Programme Manager as appropriate
- Build up database of food partner haulier relationships to build our understanding and identify logistics efficiencies
- Expand our capacity to store and distribute different food types when required
- Create logistics load forecasting models
- Support the expansion of our regional food sourcing and logistics models
- Manage current and emerging transport projects e.g. FSUK funded and managed lorries
- Ensure our transport solutions are safe through supporting the Network with the right guidance and support
- Work closely with consultants, external partners and the H&S team to ensure our people and reputation remain safe

#### Relationship management

- Act as the relationship lead for existing haulier relationships
- Work with existing partners to ensure good levels of service provision and opportunities for cost reduction
- Work with Operations team to support accurate and safe receipt and handling of food and resolve any haulier related issues
- Identify potential new relationships with hauliers, including identifying key contacts and driving progress through face to face meetings
- Work with logistics companies to identify opportunities for any surplus in their own operations





## **Person Specification**

#### **Essential Criteria**

- Experience of working within the transport and logistics sector for a minimum of 2 years, preferably within the food industry
- Experience and knowledge of logistics operations best practice in the UK and emerging technologies to help support logistics operations
- Experience of managing projects
- Experience of managing transport budgets
- Financially literate able to work within a budget
- Experience of account management

#### Skills

- Ability to develop excellent working relationships, including great communication and presentation skills
- A great team player, since this role will require working closely with many different teams
- Good organisational skills and ability to managing conflicting priorities whilst keeping a focus on longer term activities
- · High levels of motivation, drive and tenacity in order to push forwards progress in new areas
- Good problem solving abilities using logical and pragmatic approaches to suggest process improvements or creative solutions to challenges
- Able to work under own initiative
- Analytical with an ability to analyse data and build reports

#### Competencies and behaviours

- Good oral and written communication skills
- IT literate with good standard of Excel, Word and PowerPoint
- An understanding of, and passion for, the mission and values of FareShare
- Able to present FareShare professionally and act as an ambassador
- Able to demonstrate respect for work colleagues and FareShare beneficiaries
- A positive and "can-do" attitude

For any further questions on this please email recruitment@fareshare.org.uk

## **Application Process**

If you would like to apply for this role, please send a copy of your CV and a supporting statement showing how you meet the essential experience outlined in the person specification to <a href="mailto:recruitment@fareshare.org.uk">recruitment@fareshare.org.uk</a>

Closing date for receipt of applications is 21<sup>st</sup> November 2021 Interview will take place week commencing TBC

